



Business Process Improvement Workshops

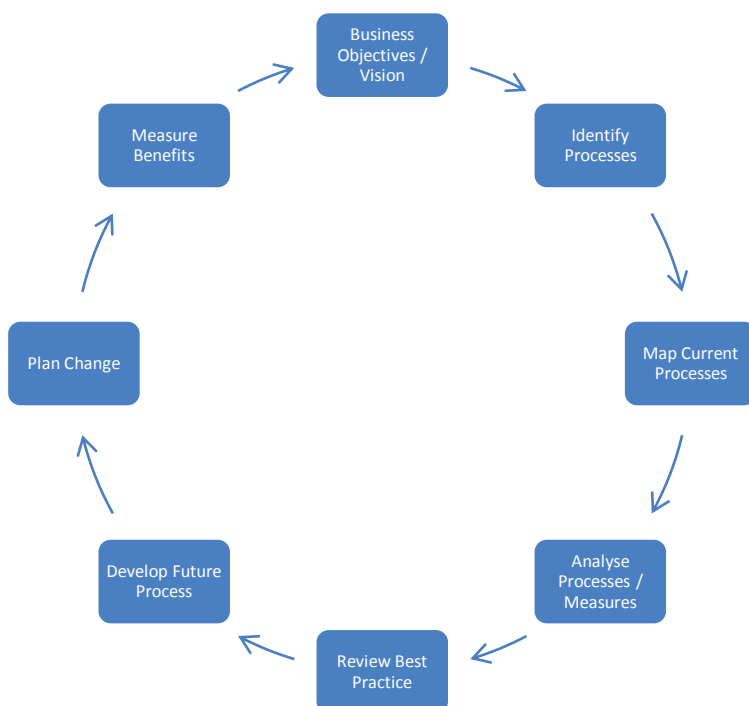
“Excellent firms don't believe in excellence - only in constant improvement and constant change”
(Tom Peters, author of 'In Search of Excellence')

Business processes are the pulse of an organisation; they dictate the overall economy and efficiency of a business and its employees. MidlandHR's Business Change consultants are specialists in helping organisations to streamline business processes to achieve optimal efficiency and cost-savings.

An organisation's underlying business processes have a direct impact on efficiency levels. The analysis and improvement of these processes not only drives greater efficiency, but also eliminates cost and time waste.

Midland HR's Business Process Improvement [BPI] Workshops provide customers with a systematic approach that addresses each stage of the Business Process Improvement Cycle to ensure that all improvements are well considered and will deliver success.

Business Process Improvement Cycle



What do BPI Workshops cover?

BPI Workshops are used to:

- ✓ **Review** the essential inputs, steps, dependencies and outputs of business processes
- ✓ **Identify** opportunities for cost and time savings
- ✓ **Revise** business processes in line with future business requirements and best practice so that maximum process efficiency is achieved
- ✓ **Calculate** an expected return on investment [ROI]
- ✓ **Establish** how the revised processes will be measured, monitored and reviewed to ensure that benefits are achieved and continue to be maintained

Where appropriate, consultants will also provide specific iTrent knowledge relevant to the processes concerned to ensure that you get the best possible value from your iTrent implementation.

Further Consultancy Services are available to help you integrate process improvements in to your organisation and ensure that they become 'business as usual'.

Existing customers, please contact your MidlandHR Account Manager or Project Manager for more information