



# OXFORD CITY COUNCIL TO RECEIVE iTRENT TREATMENT

Having put out a formal tender in May 2008, Oxford City Council selected MidlandHR's iTrent solution for a hosted HR and bureau payroll service.

**D**esigned to bring data to life and free up administration time, iTrent will help the council's 1,200 strong employees in providing a wide range of services and balancing the needs of Oxford's residents, local businesses and tourists.

MidlandHR will host the iTrent solution at its Nottingham data centre, thereby taking responsibility of infrastructure, support, disaster recovery, maintenance, security, upgrades and more. By utilising iTrent as a hosted service, Oxford City Council will also be reducing its carbon emissions.

Sean Hoskin, Payroll Manager at Oxford City Council said: "Our existing systems did not provide the core functionality we required, or the strides in technology that have been made within the HR and payroll software in recent years. We were keen to find an integrated solution and tendered about a year ago. A few companies were shortlisted and invited to present their solutions. Having seen iTrent in action, MidlandHR became our preferred choice of supplier with our project team, subject to price and excellent customer referencing. Furthermore, MidlandHR could provide the key functionality that we required incorporating, namely access to management information, self service and web recruitment with the additional benefit of being deployed through a single integrated system."

The council has chosen to implement multiple operating modules including core HR and payroll management and administration, absence management, recruitment and web recruitment. People development, learning events, employee and manager self service modules will also be implemented. iTrent has been designed to bring

Richard Thomas, director of sales and marketing at MidlandHR, explains: "With over half of MidlandHR's customer base comprising public sector organisations, MidlandHR has developed a thorough understanding of the unique requirements of local government and are very proud to be partnering with Oxford City Council."



data alive for managers, delivering powerful graphical analysis regarding historical, current and future information and benchmark standards. This business intelligence, all at the click of a button, will help the council manage the complexities of the HR function.

Once live on iTrent, the council will experience many benefits including a large reduction in data entry and increased confidence that information is current and accurate. Through iTrent's web-enabled self service facility, employees and managers will have the ability to access and action holiday requests, view current and backdated payslips, as well as view and manage personal details.

"To reflect the experience gleaned through our success in the public sector; MidlandHR have worked closely with our customers to develop a series of public sector specific business packs which deliver vital pre-configured functionality. These functionalities help to reduce project risk and implementation times, delivering hard cost savings through improved efficiencies, centralisation of information, reduction of paper processes and increased employee engagement, freeing up valuable public sector funds."

## ABOUT MIDLANDHR

MidlandHR is the largest independent HR, payroll and talent management solutions provider in the UK. With over 25 years experience in the industry, MidlandHR deliver a wide range of expert tailored solutions and services including in-house or hosted solutions, Software as a Service, payroll bureau services and fully managed payroll outsourcing. MidlandHR's customers span the entire range of business sectors and include: Friends Provident, Severn Trent Water, Chesterfield NHS, QVC, Cambridge University, Oxfam, Oxford City Council, Brighton and Hove City Council, TK Maxx, Liverpool Football Club, Law Offices Departments, Laing O'Rourke.

**For more information visit:**  
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