



# ACTION FOR CHILDREN, FORMERLY NCH, REDUCES COSTS WITH MIDLANDHR'S iTRENT

Action for Children, formerly NCH, is a leading charity supporting some of the most vulnerable children and young people in the UK.

As part of a comprehensive change management programme to reduce costs and better support the children, young people and families the charity works with, Action for Children partnered with MidlandHR, embarking on a HR and payroll transformation.

Having previously used two separate systems for managing HR and payroll for its 6,500 employees, information had to be keyed in twice. John Appleby, project manager, personnel and payroll system from Action for Children comments: "We realised that having two separate HR and payroll systems was not only time consuming but not the best use of our resources. Having to input information more than once also meant that there was a higher risk of error. We selected MidlandHR because we were impressed by iTrent's flexibility and extensive functionality as well as its ability to integrate our separate HR and payroll data and processes into a single automated system.

Single web-based solution simplifies and streamlines HR and payroll

“The charity went live on MidlandHR’s iTrent in April 2009,” continues Appleby. “The automation of laborious tasks has greatly reduced data entry errors, limiting business risk and ultimately improving service quality. Being a web-enabled, single solution, iTrent is a far more cost effective approach to monitoring absence



“From the outset, MidlandHR engages at a strategic level to ensure that the solution is tailored to fit exact requirements, customising features such as multiple employments, term time pay, spinal column payments and annualised hours. From listening to existing not-for-profit customers including Oxfam, Shelter,



and distributing payslips.” Richard Thomas, director of sales and marketing at MidlandHR, comments: “Through understanding the unique requirements of the not-for-profit sector, MidlandHR has developed a charity-specific business pack to fast-track the implementation of iTrent. This includes a number of preconfigured features including standard terms and conditions, grade tables and schemes to facilitate a speedy installation, ensuring that iTrent is up and running without delay.

Norwood, Acorns Children’s Hospice Trust and Action for Children, we appreciate the somewhat complicated HR and payroll needs of this sector. We therefore realise that our flexible approach and iTrent’s specialist features are vital in the strategic management of all HR, payroll and talent management needs.”

## ABOUT MIDLANDHR

MidlandHR is a leading supplier of HR management software and services to ‘blue chip’ companies, government, health and other public sector organisations worldwide. Formed in 1984, MidlandHR provides its customers with tailored solutions to meet all their payroll and personnel requirements. Customers include Friends Provident, Severn Trent Water, Cambridge University, TK Maxx, Edinburgh City Council, Law Offices Department, Laing O’Rourke.

For more information visit:  
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